



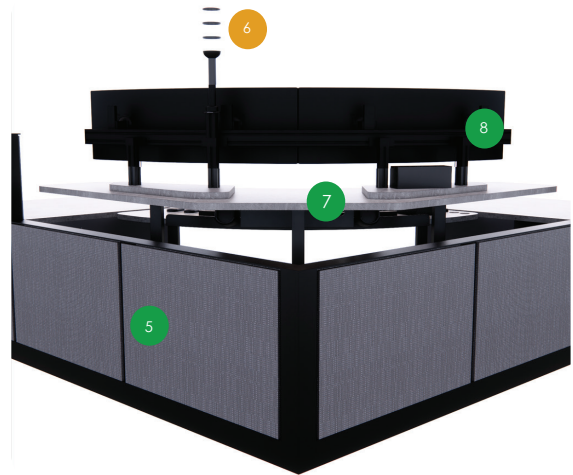
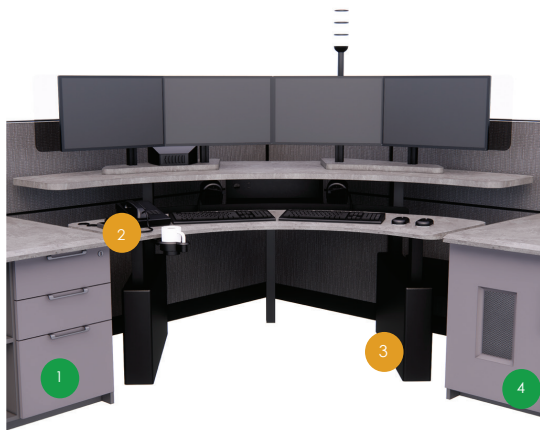
PREMIER PLUS WARRANTY



PREMIER PLUS WARRANTY

Xybix is committed to keeping your 24/7 mission-critical workstations at the ready.

- **Lifetime** - If we built it, we guarantee it for as long as you own it.
- **10 Years** - If we supplied it, we guarantee it for 10 years.
- **5 Years** - If something goes wrong, we cover labor and shipping for 5 years.
- **24/7 Customer Support** - Reach a helpful person or watch a series of support videos any time of day or night to help you troubleshoot and track issues to resolution: 303-683-5656



Items in **GREEN** are guaranteed for the lifetime of the item.
Items in **ORANGE** are guaranteed for 10 years.



1 Door/Drawer Fronts
2 Climate Control
3 Lift Motors
4 Cabinet Materials



5 Panel Frame and Surfaces
6 Status Indicator Lights
7 3D Laminate Work Surfaces
8 RollerVision™

Premier Service: For a timely warranty solution, the Buyer will cooperate with the Xybix Customer Service Team. With guidance from Xybix, the Buyer agrees to perform basic troubleshooting tasks to determine the nature of the problem and to self-correct before on-site assistance can be provided. For simple replacements, Xybix will promptly ship parts to the Buyer. Required troubleshooting tasks and simple replacements will not void a valid warranty.

Xybix will provide personnel for components that require on-site repair. These repairs will be performed during normal work hours as scheduled by the Xybix Customer Service Team. For repairs that have resulted from circumstances outside the warranty coverage, and/or the Buyer imposes conditions or restrictions that increase repair costs, the Buyer agrees to reimburse Xybix for resulting additional expenses. The Buyer agrees to dispose of old parts and packing materials.

This warranty is for new purchases only and would not apply to circumstances that include normal wear and tear, damage, misuse, power surges, modifications, consumable items, mobile/tablet devices or software, or products shipped outside the United States.

Any repairs, substitute products, or replacements of equal or higher value used to resolve a warranty claim will in no way extend the applicable warranty period applied to the original product. Product repair or replacement is the Buyer's exclusive remedy for all warranty solutions covered under this non-transferable warranty. Xybix makes no other express or implied warranties to any product except as stated above.



Xybix Systems, Workstation Warranty

Warranty Terms and Conditions

Defects in Xybix manufactured products and components covered by this warranty and found during the applicable warranty period (see below) will be repaired or replaced (at Xybix's sole option) upon prompt notice from the original buyer. Troubleshooting tasks (as outlined in the Buyer's responsibility clause below) must be performed before product repair or replacement will be provided. Repairs, substitute products or replacements of equal or higher value used to resolve a warranty claim will in no way extend the applicable warranty period applied to the original product. Xybix will assume responsibility for all shipping and return shipping expenses of any defective product covered by this warranty.

This Warranty Does Not Apply To:

- Normal wear and tear and consumable items such as light bulbs
- Xybix products which have undergone unauthorized modifications or reconfiguration
- Products subject to improper use or conditions including negligence, accident or alterations
- Products damaged by AC power disturbances
- Any account not paid in full
- Matching of color, grain or texture
- Xybix AXYS hardware/software including tablets & mobile devices

Warranty Period:

Limited Lifetime Warranty

Except as listed below, any defective Xybix manufactured components will be replaced at no charge for as long as the original purchaser owns the product. Labor and all associated expenses for defective products covered by this warranty will be provided to the original buyer for five years from the date of acceptance or beneficial usage whichever occurs first.

Limited Term Warranty

Lift columns, electronic controls, switches, heating devices and all moving parts found to be defective, will be replaced or repaired (at Xybix's option) for the first ten years of original ownership. Labor and shipping costs are also covered for the first five years of original ownership. This warranty includes parts, labor and shipping costs.

Buyer's Responsibility:

The execution of this warranty requires the cooperation of the buyer with Xybix. The buyer agrees to perform basic troubleshooting tasks to determine the nature of the defect (and quickly self correct – if possible) with assistance from Xybix customer service before Xybix personnel will provide on-site assistance. In the event that Xybix personnel must provide on-site assistance and the product failure or defect resulted from items to which this warranty does not apply, the buyer agrees to reimburse Xybix for all expenses resulting from the warranty claim. Expenses include, but are not limited to: product, shipping, installation, transportation and accommodations. An hourly labor rate will be applied for work performed. Xybix makes no other express or implied warranties to any product except as stated above. In particular, Xybix makes no warranty or claim of merchantability or fitness for a particular purpose. Product repair or replacement is the buyer's exclusive remedy for any and all product defects except as outlined in the foregoing warranty.

Date Installed and Accepted: _____

Installation Performed By: _____

Buyer Approval: _____ **Buyer Printed Name:** _____

Client Name: _____

Xybix SO#: _____ **Opportunity#:** _____

This warranty applies to Xybix products purchased on or after January 1, 2022

